

PRIVACY POLICY

This policy covers how The Bike Project will use personal information that is collected when you use The Bike Project website.

What is collected?

The Bike Project website does not store or capture any personal information when someone visits it. The system will log your IP address along with other information provided by your browser. This may include the name and version of the browser you are using, your operating system and any website address that referred you to The Bike Project website. This information will only be used for producing anonymous website statistics and will be used to help us with the delivery of the services on the website.

However the system *will* record personal information if you:

- subscribe or apply for services that require personal information to be given;
- register for an event;
- use the contact us form and leave your details for us to respond; or
- report a fault and give your contact details for us to respond.

Cookies

When you visit The Bike Project website pages, a small text files called a 'cookie', is downloaded onto your computer. This is called a session cookie. This will only remain on your computer until you close your browser. This cookie cannot be used to identify you personally in any way. We will use this type of cookie to collect aggregated website statistics that allow us to understand how visitors use the site. All of the information collected will be anonymous and only used to help us improve the website and report to funders on usage.

A persistent cookie will be downloaded when you first visit the site. These remain in your browsers cookie store between sessions. This type of cookie will allow us to identify repeat visitors to the site. Persistent cookies are also used to allow registered users to use the site without logging in on every visit.

You may opt to view the site without cookies by adjusting your browser's settings. If you do disable cookies some functions of the site may no longer work correctly.

For more information on cookies see the [All About Cookies website](#).

What we will do with your information

The system will record personal information if you:

- subscribe to or apply for services that requires personal information;
- register for an event;



- report a fault and give your contact details for us to respond; or
- contact us and leave your details for us to respond.

Any information that is collected by The Bike Project from this website will only be used for monitoring purposes unless you have given consent for your information to be used - eg. Providing us with your email on a contact form so that we can get back to you.

We will not share this information with third parties.

We will ensure that all personal information supplied is held securely, in accordance with the Data Protection Act 1998.